

June 18, 2009

Ron Oberleitner, CEO
Caring Technologies, Inc.
1423 W. Franklin St.
Boise, ID 83702

Dear Ron,

I am writing this letter confirm my desire to collaborate with you on the work proposed in the grant application entitled, Improving Military Families' Access to Autism Health Care via Telehealth (BAA0901). I have reviewed the proposal and contributed to some of the planning of the work. This work represents an important opportunity to take the core Caring Technologies products of B.I. Capture and B.I. CARE and integrate them into a large enterprise effort, something that you and I have been planning to do as a natural progression of our joint commercial research efforts.

Since Caring Technologies first licensed the core technology underlying B.I. Capture a few years ago, we have worked together to take the promise of simple video capture, sharing and annotation capabilities and turn them into a service for the autism community. As fathers of children with autism, we know from personal experience the potential of this work, and as business colleagues we have worked hard to create a product that serves a specific telehealth capability with a realistic business model. It has been an honor for me to work with you and the rest of the Caring Technologies team as we perfect and tune our solutions to different situations.

This particular opportunity with the Air Force represents a perfect opportunity to expand the impact of the behavior imaging tools and to test their efficacy in a clinical setting. You have assembled a strong team to meet this goal. I will contribute throughout the project, providing specific support to adapt the B.I. Capture and B.I. CARE platforms to the specific telehealth needs of the military, including the integration of commercial plug-in synchronous video services (such as those provided by Adobe Connect) and adapting the interface of both B.I. Capture and B.I. CARE to address specific interaction requirements of military families and clinical professionals at UC Davis. I do not envision these to be significant changes to the basic store and forward and annotation capabilities, but my expertise in human-centered design will allow me, through the efforts of a directly supervised masters students, to provide you the expertise in user-centered design which will augment the software engineering capabilities you already have at Caring Technologies.

I will also make myself available on a weekly basis for conference calls with the rest of the project team to assist with any aspects of the overall direction and management of this project. This is consistent with the oversight I have provided throughout our several years of interaction in moving the behavior imaging suite of tools into service.

It has been a pleasure working with you and the rest of the company in this endeavor and I look forward to the specific challenges and opportunities that will result through this collaboration with the military.

Sincerely,



Gregory D. Abowd
Distinguished Professor, School of Interactive Computing
Executive Director, Health Systems Institute